

## MEETING MINUTES

<b>Project Name:</b> IPRS	<b>Doc. Version No:</b> 1.0	<b>Status:</b> Final
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**Meeting Name:** IPRS Core Team Meeting  
**Facilitator:** Eric Johnson, DMH  
**Scribe:** Aimee Edwards  
**Date:** 02-27-2008  
**Time:** 10:30 – 11:30 AM  
**Location:** Wycliff Room 430

### IPRS Core Team Attendees:

Gary Imes	<b>Others:</b>
Thelma Hayter	x Cathy Bennett
x Eric Johnson	x Sandy Flores
Travis Nobles	x Paul Carr
Cheryl McQueen	x Aimee Edwards
Joyce Sims	Chris Ferell
x Jamie Herubin	x Rick Kretschmer
x Mike Frost	Deborah LeBlanc
x Myran Harris	Tim Sullivan
x Theresa Diana	x Wanda Mitchell

### Attendees:

x Alamance-Caswell	x Mecklenburg
x Albemarle	x Onslow-Carteret
x Catawba	x OPC
x Centerpoint	x Pathways
Crossroads	x Piedmont
Cumberland	x Sandhills
x Durham	x SE Center
x Eastpointe	SE Regional
x ECBH	x Smoky Mountain
x Five – County MHA	x The Beacon Center
x Foothills	x Wake
x Guilford	x Western Highlands
x Johnston	x DMA-Laura and Stacey Barber

### Next Meeting: March 5, 2008

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc.  
 Call the IPRS Help Desk – 1-800-688-6696, option 4 or 919-816-4355  
 M-F, 8 a.m.-4:30 p.m., excluding holidays.  
 IPRS Question and Answer email address – [iprs.qanda@ncmail.net](mailto:iprs.qanda@ncmail.net)

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)	
Item No.	Topics
1.	Roll Call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. <b>Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.</b>
3.	<b><u>Upcoming Check writes</u></b> (cut-off dates) – March (February 28), 6, 13, 20
4.	<p><b><u>Agenda items</u></b></p> <ul style="list-style-type: none"> <li>• <b><u>Beta Test (NPI) Requirements Review</u></b> <ul style="list-style-type: none"> <li>○ 100 records/LME/submission; Format test; full cycle run, 835</li> <li>○ Update scheduled termination: TBD</li> </ul> </li> <li>• <b><u>IPRS Questions or Concerns</u></b> <p>Sandhills: When will the single stream earnings report be ready for the LMEs?  Eric Johnson: This will be offered as a result of the \$0 Paid Claim Solution being implemented. We do not have a date right now for that implementation. This project is quite in depth.  Sandhills: I am hearing some talk about some single stream LMEs having a problem earning there money and without this information we are kind off all sitting out here without knowing anything.  Wanda Mitchell: We are aware of this issue. We are looking into how the single stream LMEs will settle at the end of the year. We will get back with you as soon as we can.  Sandhills: This is also affecting the adjustments that the providers are sitting back waiting for us to make, which includes paying back some units, and rebilling some units. They are getting very impatient with not being able to get their dollars from what needs to be corrected.  Eric Johnson: We are working very hard on getting the single stream \$0 Paid Claim Solution implemented soon. It is our highest priority.</p> <p>Pathways: We have some EOB 953 denials- (THIS INDIVIDUAL HAS RESTRICTIONS TO MEDICAID). It will only pay for Part B premium. Will IPRS pay this?  Eric Johnson: Send in some examples of these to IPRS Q&amp;A. Please include the ICNs that represent the issues you are discussing.</p> <p>OPC: I have a question about the Physician Extenders, the services that they provide - are they available to IPRS?  Eric Johnson: When you say Physician Extenders, do you mean Physician Assistants?  OPC: Yes, the Assistants and Nurse Practitioners.  Eric Johnson: I do not know right off hand. Are you having some denial issues?  OPC: No, we need to set up in our system a provider class for PAs and Nurse Practitioners. We just want to make sure that the services that we will bill out to them are covered by IPRS.  Durham: We have Nurse Practitioners in our system and IPRS covers the services, which are the 112 services.  OPC: Do you have some licensed and some that are not licensed?  Durham: As far as I know, they are all licensed because they are enrolled with DMA. They have there own provider numbers.  OPC: So they do have to get a direct enrolled number.  Durham: Yes  OPC: That is what I needed to know.  Western Highlands: As far as the physician extender, it is billed under the physician</p> </li> </ul>

	<p>number and not the clinician.  Durham: Any service that our PA does is reported under the physician that is at that location because PAs cannot enroll with Medicaid.</p> <p>Albemarle: Medicaid has said there is a possibility for the translator to be changed except for an attending and billing taxonomy. If that happens, will new 837s be distributed?  Eric Johnson: I do not foresee this change happening anytime soon, but we will send out new specifications and let you know as soon as possible when the change does happen.</p> <ul style="list-style-type: none"> <li> <p><u>Medicaid Questions or Concerns</u></p> <p>Western Highlands: I have a CDW question. Recently, the Division published some changes to CDW to require family income and family size to be reported on the CDW. Will the Division produce a standard definition of family income and family size or will that be left up to the individual LME?  Wanda Mitchell: I will check into what definition LMEs will need. As far as I know we are supposed to use the same definition that DSS uses. I will verify and get back with you.  Western Highlands: The requirement is to produce this information on May 1<sup>st</sup> for new episodes of care and prior admissions with an active case. Has the Division provided a method to collect data from the providers or is that left up to the LME to gather.  Wanda Mitchell: I will get the answer for you and get back with you.</p> <p>Mecklenburg: Recently, we have received many errors from CDW stating that consumers could not be cross-referenced in the system and it is kicking out many errors. For my understanding, the cross-reference is supposed to happen electronically when we send up the file and eligibility on the consumer. Is anyone else experiencing that issue? (Silence)  Paul Carr- You should be getting some type of error on your IPKR9001 report letting you know why a particular cross-reference could not happen electronically. Are you receiving those errors or reviewing that report?  Mecklenburg: Yes, but we are not seeing some of those errors and with CDW it appears that number of them are kicking out.  Eric Johnson: So are you saying you have been sending in your 834s and you have seen the problems manifest on the CDW system, but you have not seen a corresponding record on the IPKR9001 Report?  Mecklenburg: Right.  Eric Johnson: We cannot really tell you what is going on with CDW we can only tell you issues dealing with cross-references that show up on IPRS side. Have you tried contacting the Division, maybe with Deborah or Jeanette?  Mecklenburg: Yes, we are trying to look at the issue on both sides. We are still researching this issue.  Eric Johnson: We will try to stay in touch with Deborah and Jeanette.</p> <p><b>DMH and/or EDS Concluding Remarks:</b></p> <p>For North Carolina Medicaid claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.</p> <ul style="list-style-type: none"> <li>o Physician phone analyst (i.e. Independent Mental Health Providers)-4706</li> <li>o Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4707</li> </ul> <p><b>Roll Call Updates</b></p> </li> </ul>
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